LOREM IPSUM

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SYSTEM / NETWORK ENGINEER - IT INDUSTRY

A **VMware Certified, CCNA Professional** with incredible experience of **10 years** in diverse areas encompassing **System Administration, Hardware & Software Installation and IT Infrastructure Support & Troubleshooting**. Hands on knowledge in managing the entire spectrum of functions related to total **Network Management, Systems Administration and Hardware Support including installation of servers, Server Configuration, Networking and Router & Switch Configuration, networking devices and other peripherals.** Sound understanding of Networking Devices Administration and Maintenance in Windows, MAC and Android environment, implementing application systems, installing and configuring servers, routers and switches. Possessing practical experience in Network set-up & Management, System Administration including Server Implementation & Administration and Technical troubleshooting

Key Achievements

* *Significantly enhanced network security by maintaining Checkpoint Firewall and installing anti-virus upgrades & patches*
* *Spearheaded network configurations & builds for machines implemented in networks; thus achieved 60% less trouble calls*
* *Instrumental in increasing knowledge for quicker turnaround on incoming requests by providing process & procedure documentation; ensured better understanding of application & functionality*
* *Actively participated in hardware reduction cost projects by providing server virtualization technology; consistently shared detailed updates & plans to meet project deliverables*
* *Consistently maintained network "up-time" of 97.8% during remote site operations while supplying voice and data services to over 750 active users*
* *Gained sound experience in VMWare ESX, vSphere Client 4.0, vSphere 5.1 (Creation of virtual machines, Data Centers in VMWare)*
* *Holds distinction in securing several Windows 2003/2008 domains in a corporate network.*
* *Distinguished efforts in reducing time needed to train users by creating "how-to" instructions for checking the mailbox sizes, adding new email boxes, connecting to network printers and configuring laptops & PCs for connection to virtual, private network*
* *Played a stellar role as a Supervisor of 9 technicians; ensured migration of windows XP to 7 for 1000+ users within a short time span of 6 months*
* *Dexterously streamlined deployment & restoration of workstations by utilising the Microsoft Deployment Toolkit Imaging System*

TECHNICAL SKILLS

Windows Server 2000 / 2003 / 2008 R2
Developing new GPO rules on Microsoft Active Directory
Cisco Routers: 1700, 1800, 1900, 2600, 2800, 3600, 3800 & 7200 Series and Cisco Switches: 2600, 2900, 3500, 3700, 4000, 6500 Series
Configuration of Routing Protocols: STATIC, OSPF, HSRP & BGP
Managed Virtual Environment using VMware ESX, Virtual Centre
Configuring & Troubleshooting PPP, OSPF, VLAN, VPN, TRUNKING & IP Address Issues
IIS, SQL, Malware Removal from Systems
Configuring Nortel BCM Systems for IP Telephony and Data Services
Data Center Management Tools and HP, IBM, and Dell Hardware
Remedy Asset Management Tool (iTAM)
Server Monitoring and SNMP using HP Insight Manager

PROFESSIONAL EXPERIENCE AND ACCOMPLISHMENTS

NCR Corporation India   **May'16 - till date**
Systems and Network Engineer